

HARVEY'S REFUND POLICY

If you are not completely satisfied with our service Harvey's offers a 30 day money back guarantee, from the date of the report.

If you are unhappy with our service, you must first give us the opportunity to correct and put right what you are unhappy with. If we are unable to rectify our service to your complete satisfaction within 28 days of us receiving a complaint in writing from you and sent to Harvey's, 18 Windsor Avenue, West Molesey, Surrey, KT8 1PZ or by email to tony@harveyssurveys.co.uk a full refund will be applicable subject to completion of our Refund Form and posted to Harvey's, 18 Windsor Avenue, West Molesey, Surrey, KT8 1PZ or emailed to tony@harveyssurveys.co.uk

Once a refund has been agreed and we have received a fully completed Refund Form our fee will be refunded within 30 days from receipt of the form.

We reserve the right to amend this offer without notice.

This refund policy does not affect your statutory rights.